# ALTERNATE LOCATIONS for OUGL SERVICES

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| **BOOKS** | Request via library catalog |
| **CATALYST TOOLS SUPPORT** | **Catalyst walk-in help** available at<br>*Access Technology Center*, Mary Gates Hall, Room 064<br>***Hours***: **Mon-Fri 9am-5pm** **206-221-5000**<br>**lsthelp@uw.edu** or **catalysthelp@uw.edu** |
| **COMPUTERS & STUDY SPACES** | All University Libraries for Access+ and study spaces;<br>**Departmental Labs** (see Labs List). |
| **COURSE RESERVES** | Suzzallo 3rd Floor **Media Center Desk 206-543-2991** |
| **LAPTOP CHECKOUT**<br>(Not at Media Center until this note is removed) | Suzzallo 3rd Floor **Media Center Desk 206-543-6051**<br>(Kane Hall Basement, Classroom Support Services,<br>for classes only **206-543-9900**) |
| **MEDIA CENTER** | Suzzallo 3rd Floor **206-543-6051** |
| **OFFICE SUPPLIES** | **By George** Newstand (Erasers, pencils, pens, spiral notebooks, green books/blue books, index cards, Marksense forms, envelopes) |
| **PRINTING & SCANNING** | Suzzallo & Allen Libraries: print stations & scanners.<br>*Printing & plotting needs:* see Creative Communications (206-543-5680): http://f2.washington.edu/fm/c2/ |
| **VIDEO AND AUDIO EDITING** | Mary Gates Hall, Room 066<br>**Media Studio** (upgraded with extra RAM, new monitors, keyboards, and mice)<br>***Hours***: **Mon-Fri 9am-5pm** **no phone**<br>**lsthelp@uw.edu** |

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| ▶ **COMPUTER VET**<br>**UW-IT Computer Vet Service**<br><br>***YES: What the Computer Vet will do:***<br>- Operating system updates/upgrades<br>- Anti-virus installation<br>- Virus, malware, & P2P software removal<br>- Wireless connectivity issues<br>- UW e-mail configurations<br>- UW Google Apps/Windows Live services setup<br>- Computer troubleshooting<br>- Software assistance (not tutoring)<br>***NO:*** No help on hardware issues, no 1-on-1 training on software usage; no phone support.<br><br>* Search "vet" / "Computer Vet" in Info Index for more info<br>* Michelle Martinez, UW-IT Technologies, Help Desk Supervisor /(Computer Vet Staff)( Located in GFIS office) | **Research Commons**<br>RC Lobby & the High Table behind the RC Help Desk<br>Walk-in only, no phone support.<br><br>*Phone help available from* ***UW-IT: 206-221-5000***<br>Email help: **lsthelp@uw.edu**<br><br>**HOURS**<br>June 18 - September 23<br>*Summer Hours:*<br>**Mon-Fri 9am-5pm**<br>**Sat-Sun Closed**<br>**Closed July 4** |

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| ▶ **WRITING HELP - OWRC**<br>**Odegaard Writing and Research Center**<br>*Appointments and Information:*<br>http://depts.washington.edu/owrc/<br>(Also located in McCarty 334)<br><br>* Search "OWRC" or "writing center" in Info Index for more<br>* Jenny Halpin, OWRC Director (206-226-9882) | **Research Commons**, **Room Red C**<br>**owrc@u.washington.edu** **206-543-8487**<br><br>**HOURS**<br>June 19 - September 23<br>*Summer Hours:*<br>**Mon-Thu Noon-6pm**<br>**Fri-Sun Closed**<br>**Close 5pm Jul 3**<br>**Closed July 4** |

*See:* http://www.washington.edu/lst/news/2012/odegaard-renovation